Brand Finance®





Logistics 25

2023

The annual report on the most valuable and strongest Logistics brands August 2023

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About Brand Finance.

Brand Finance is the world's leading brand valuation consultancy.

We bridge the gap between marketing and finance

Brand Finance was set up in 1996 with the aim of 'bridging the gap between marketing and finance'. For more than 25 years, we have helped companies and organisations of all types to connect their brands to the bottom line.

We quantify the financial value of brands

We put thousands of the world's biggest brands to the test every year. Ranking brands across all sectors and countries, we publish over 100 reports annually.

We offer a unique combination of expertise

Our teams have experience across a wide range of disciplines from marketing and market research, to brand strategy and visual identity, to tax and accounting.

We pride ourselves on technical credibility

Brand Finance is a chartered accountancy firm regulated by the Institute of Chartered Accountants in England and Wales, and the first brand valuation consultancy to join the International Valuation Standards Council.

Our experts helped craft the internationally recognised standards on Brand Valuation - ISO 10668 and Brand Evaluation – ISO 20671. Our methodology has been certified by global independent auditors – Austrian Standards - as compliant with both, and received the official approval of the Marketing Accountability Standards Board.











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Brand Finance®



Request your own **Brand Value Report**

A Brand Value Report provides a complete breakdown of the assumptions, data sources, and calculations used to arrive at your brand's value.

Each report includes expert recommendations for growing brand value to drive performance and offers understanding of your position against peers.

Visit brandirectory.com/request-a-valuation or email enquiries@brandfinance.com

















Education





Communication



Understanding





Cost of

Customer



Brandirectory.com



Brandirectory is the world's largest database of current and historical brand values, providing easy access to all Brand Finance rankings, reports, whitepapers, and consumer research published since 2007.

- + Browse thousands of published brand values
- Track brand value, strength, and rating across publications and over time
- + Use interactive charts to compare brand values across countries, sectors, and global rankings
- + Purchase and instantly unlock premium data, complete brand rankings, and research

Visit brandirectory.com to find out more.

Brand Finance Group.









Brand Finance Institute

Brand Finance Institute is the educational division of Brand Finance, whose purpose is to create and foster a professional environment for knowledge-sharing and networking among practitioners and experts in the market. BFI organises events, in-company training, and corporate educational initiatives around the world. In the quest for marketing excellence and with the purpose to equip the brand valuation and strategy practitioners with the necessary skills and tools, we have developed a wide range of programmes and certifications in collaboration with the most coveted business schools, universities and thought leaders in the field.

Brand Dialogue

Brand Dialogue is a public relations agency developing communications strategies to create dialogue that drives brand value. Brand Dialogue has over 25 years of experience in delivering campaigns driven by research, measurement, and strategic thinking for a variety of clients, with a strong background in geographic branding, including supporting nation brands and brands with a geographical indication (GI). Brand Dialogue manages communications activities across Brand Finance Group's companies and network.

VI360

VI360 is a brand identity management consultancy working for clients of all sizes on brand compliance, brand transition, and brand identity management. VI360 provide straightforward and practical brand management that results in tangible benefits for your business.





Global Brand Equity Monitor

- Original market research on over 5,000 brands
- 38 countries and 31 sectors covered
- More than 150,000 respondents surveyed annually
- We are now in our 7th consecutive year conducting the study

Visit brandirectory.com/consumer-research or email enquiries@brandfinance.com



Foreword.



David HaighChairman & CEO,
Brand Finance

Brand valuation helps companies understand the value of their brand and how it contributes to the overall value of the company. This important understanding can inform decision-making related to marketing and branding efforts, as well as provide a benchmark for future performance. It can also be used to help attract investors and secure financing, as a strong brand can be a valuable asset.

Additionally, brand valuation can be useful in the event of a merger or acquisition, as it can help determine the value of the brand being acquired. Overall, brand valuation helps organisations understand the worth of their brand and how it fits into their overall business strategy.

A strong brand can lead to improved business returns in several ways. First, a strong brand can help a company differentiate itself from its competitors and establish a unique identity in the market, which can lead to increased customer loyalty and retention. This, in turn, can lead to higher sales and revenue. A strong brand can also help a company command a higher price for its products or services, as consumers are willing to pay more for a brand they perceive as high-quality and trustworthy. In addition, a strong brand can help a company attract top talent, as employees may be more attracted to work for a well-known and reputable brand. Finally, a strong brand can provide a company with a competitive advantage and help it weather economic downturns or industry disruptions.

This year, Brand Finance has invested more in researching and understanding customer perception of brands across the world than ever before, with original research taking place in dozens of jurisdictions globally. The report you are reading is based on this extensive original research, with the findings representing a catalyst for further conversations.

If you want to help build a stronger brand, or if you want to better understand the value of your brand, please contact the Brand Finance team and I anytime. I look forward to the conversation and helping to build a more profitable future for your brand.

Post-pandemic world reveals both perils and opportunity for the world's largest logistics brands.

- **+ UPS** is the most valuable Logistics brand, valued at USD35.4 billion
- Maersk is the fastest-growing Logistics brand, up 53%
- JR is the strongest Logistics brand, earning AAA rating
- + JD Logistics has highest Sustainability
 Perceptions Score, while UPS tops the ranking
 for sustainability Perception Value



Ranking Analysis.



UPS is the most valuable Logistics brand, valued at USD35.4 billion

The Brand Finance Logistics 25 2023 ranking is topped by UPS, despite an 8% year-on-year brand value decrease to USD35.4 billion. Fellow American brand FedEx follows as the world's second-most valuable logistics brand, with an 11% increase to USD28.9 billion. Japan's JR is in third with a 12% brand value increase to USD13 8 billion

UPS experienced comparatively lower projected financial growth this year, leading to a negative influence on its brand value. Various factors contributed to this outcome, including rising inflation, a global recession, and persistent supply chain challenges. Further, the reopening of bricks

and mortar retail after the Covid-19 pandemic has had a significant impact on the logistics sector in that some consumers have returned to offline shopping and reliance on e-commerce has subsequently dropped.

Despite challenges, UPS has made significant improvements in its operations and services, which may help mitigate the economic and geopolitical challenges it continues to face. These improvements include the expansion of its network with a new regional hub, implementing its Total Service Plan for on-time deliveries, and smart package technology. UPS has also optimised efficiency through strategic investments in digital solutions. These efforts demonstrate UPS' development and transition towards enhancing its services.

Top 10 Most Valuable Logistics Brands

© Brand Finance Plc 2023























USD35.4 bn -8%



USD28.9 bn +11%



USD13.8 bn +12%



USD11.9 bn +7%



USD8.5 bn +3%















USD8.2 bn +3%



USD7.6 bn +9%



USD7.4 bn +53%



USD6.3 bn -15%



USD5.1 bn +4%

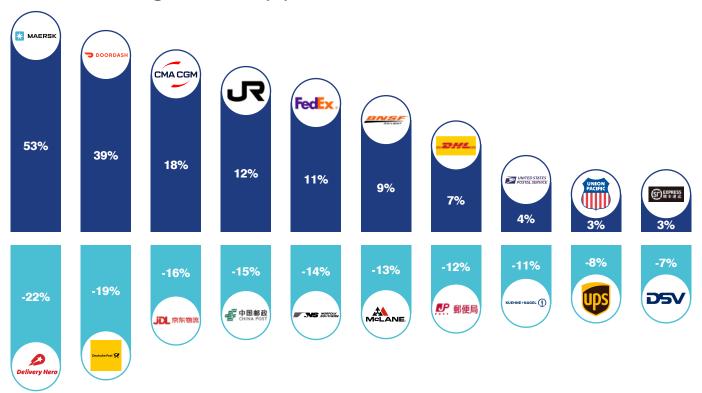


The Logistics sector witnessed an unprecedented rise in online shopping during the pandemic as restrictions necessitated a shift in consumer behaviour. While we have observed a moderation in this trend due to the gradual easing of the pandemic and the return of some consumers to offline shopping, the shift towards e-commerce is expected to persist, albeit not at the same accelerated rate experienced during the height of the pandemic. Although there are hard times ahead, Logistics brands can anticipate that this continued transition to online retail could serve as a driving force in sustaining revenue growth within the e-commerce segment, thereby offering some respite amidst the prevailing geopolitical challenges faced by the industry.

Richard Haigh Managing Director, Brand Finance

Brand Value Change 2022-2023 (%)

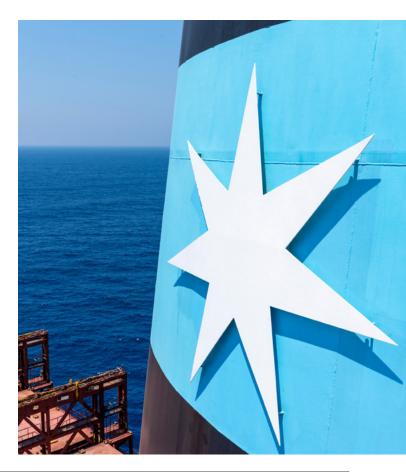
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Maersk is the fastest-growing Logistics brand, up 53%

Globally integrated logistics brand, **Maersk**, has achieved 53% year-on-year brand value growth, taking it to USD7.4 billion. The brand achieved record revenues this year, with forecasts increasing in a similar manner. Maersk has now more-than doubled (up 121%) in brand value from its pre-pandemic level.

Maersk has expanded its air cargo business, now offering direct flights between Korea, China and the US. These services will connect manufacturing and commercial hubs in eastern China with those in the US East Coast and Mid-West, amongst other key routes. It has also acquired LF Logistics, the brand's most consequential acquisition to date, further enhancing its footprint in Asia. This has boosted A.P. Moller's (Maersk's logistics business) revenue and increased its warehouse footprint to 6 million Sqm across more than 452 warehouses. This is a significant milestone in A.P. Moller and Maersk's strategic ambition to connect and simplify its customers' global supply chains by offering integrated end-to-end logistics.



77.2

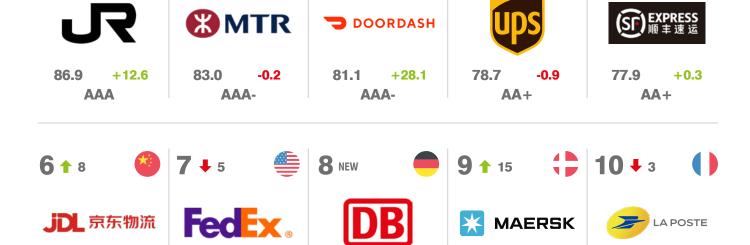
AA+



© Brand Finance Plc 2023

75.3

AA +



75.6

AA+

3 NEW

JR is the strongest Logistics brand, earning AAA rating

AA+

In addition to calculating brand value, Brand Finance also determines the relative strength of brands through a balanced scorecard of metrics evaluating marketing investment, stakeholder equity, and business performance. Compliant with ISO 20671, Brand Finance's assessment of stakeholder equity incorporates original market research data from over 100,000 respondents in 38 countries and across 31 sectors.

JR has become the strongest Logistics brand in 2023 with a Brand Strength Index Score of 87 out of 100 and AAA rating. JR plays a crucial role in the advancement of Japan's primary transportation networks and infrastructure.

The commitment of JR to prioritise comfort, efficiency, and safety has propelled its services to new heights. Consequently, it has garnered an exceptional level of brand equity within Japan.

The company enjoys a high awareness score of 95.10 out of 100, and it also boasts high reputation score of 8.01 out of 10.

Following a significant decline in travel during the Covid-19 pandemic, passenger numbers are now witnessing a gradual increase. This resurgence has contributed to the restoration of the brand's relevance and consideration. To further bolster its influence and cultivate a positive perception, JR has successfully communicated railway travel as an environmentally superior alternative to driving or flying. These efforts have not only attracted more passengers but have also fostered a strong sense of the company's positive impact on local communities throughout Japan.

+4.6

AA+



Sustainability Perception Values (SPV) © Brand Finance Plc 2023 **\$xx** = sustainability perceptions value x.x = sustainability perceptions score/10 FedEx. USD2,723 m **USD2,168 m USD1,126 m USD899** m **USD725** m 4.57 4.46 4.85 4.50 5.23 10 6 中国邮政 **MAERSK** Deutsche Post 👷 **USD552** m **USD529 m USD531 m USD370** m **USD534** m 5.18 4.27 4.16 3.71 5.27

JD Logistics has highest Sustainability Perceptions Score. while UPS tops the ranking for sustainability Perception Value

As part of its analysis, Brand Finance assesses the role that specific brand attributes play in driving overall brand value. One such attribute is sustainability. Brand Finance assesses how sustainable specific brands are perceived to be, represented by a 'Sustainability Perceptions Score'. The value that is linked to sustainability perceptions, the 'Sustainability Perceptions Value', is then calculated for each brand.

Chinese brand **JD Logistics** has looked to counter the sector's high emissions and increase its sustainability perception amongst consumers. The brand has the highest Sustainability Perceptions Score in the ranking - 5.51 out of 10.

Through its Green Stream Initiative and Recycling Program, JD Logistics now offers re-usable packaging on thousands of products and plans to move 100% of its logistics packaging to recyclable and reusable materials in the near future. This has reduced waste and emissions, as well as communicated sustainable

consumption concepts to consumers to adopt in their daily lives. These efforts have contributed to the brand's perception for sustainability amongst stakeholder groups and subsequent position at the top of the sustainability perceptions table.



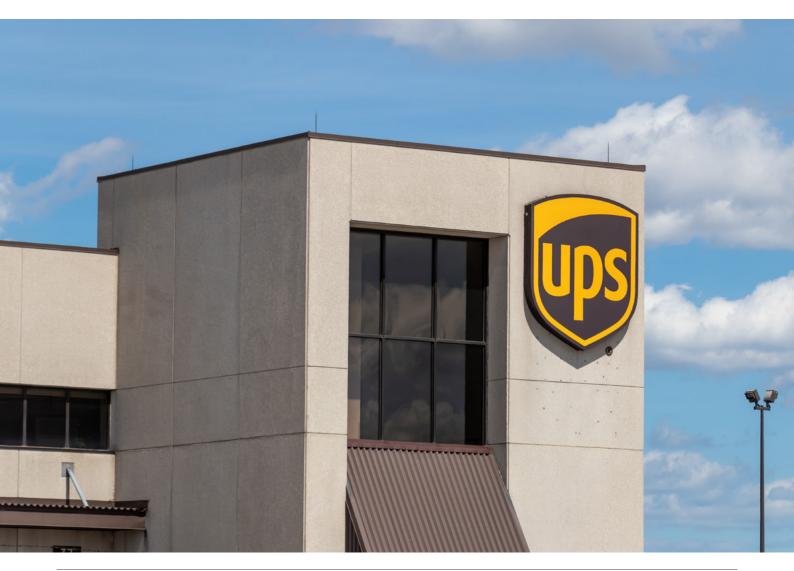
In addition to being the most valuable Logistics brand, **UPS** also have the highest perceptions value – USD2.7 billion. UPS' position at the top of the Sustainability Perceptions Value table is not an assessment of its overall sustainability performance. It rather indicates how much brand value UPS has tied up in sustainability perceptions.

UPS has forged ahead with a strategic approach that prioritises transparency, precise measurement, and the decarbonisation of its expansive global supply chain. This focus has yielded results, as evidenced by a 6.9% year-over-year reduction in emissions.

Recognising the critical role of alternative fuels in its sustainability journey, UPS has made substantial investments in exploring and implementing eco-friendly options for its fleet.

These endeavours form a crucial component of their ambitious target to achieve 40% alternative fuel utilisation in ground operations by 2025. Notably, UPS has inaugurated its largest natural gas fuelling station, bolstering its commitment to greener transportation. Moreover, the company has taken a significant step forward by transitioning to 100% renewable electricity across its global data centres.

These changes signify steps in the right direction, both in terms of minimising environmental impact and effectively communicating these advancements to stakeholders. UPS has a Sustainability Perception Score of 4.57 out of 10, the seventh highest in the ranking. This shows some positive perception but also leaves ample opportunity for the brand to enhance its standing and sustainability perception in the coming years.



Brand Value Ranking (USDm).

Top 25 most valuable Logistics brands 1-25

2023 Rank	2022 Rank		Brand	Country	2023 Brand Value	Brand Value Change	2022 Brand Value	2023 Brand Rating	2022 Brand Rating
1	1	+	UPS	United States	35,400	-8.1%	38,533	AA+	AAA-
2	2	←	FedEx	United States	28,854	+10.9%	26,012	AA+	AA+
3	4	1	JR	Japan	13,773	+11.6%	12,347	AAA	AA
4	5	1	DHL	Germany	11,865	+6.9%	11,095	AA	AA-
5	6	1	Union Pacific	United States	8,474	+3.3%	8,203	AA+	AA+
6	7	1	SF Express	China	8,241	+2.9%	8,005	AA+	AA+
7	9	1	BNSF	United States	7,583	+9.4%	6,932	AA	AA-
8	15	1	Maersk	Denmark	7,417	+53.2%	4,841	AA+	AA
9	8	+	China Post	China	6,326	-15.2%	7,460	AA-	AA-
10	13	1	USPS	United States	5,103	+3.9%	4,912	AA	AA
11	11	←	McLane	United States	<u></u>	<u> </u>	<u> </u>		
12	14	1	CSX	United States		<u> </u>	a		
13	10	+	Delivery Hero	Germany		<u> </u>	<u> </u>		
14	17	1	La Poste	France			a		
15	12	+	Deutsche Post	Germany		<u> </u>	<u> </u>		
16	-	New	CMA CGM	France			a		
17	19	1	Canadian National Railway	Canada		<u> </u>	<u> </u>		
18	-	New	DoorDash	United States			<u> </u>		
19	25	1	MTR	China (Hong Kong)	<u></u>	<u> </u>	<u> </u>		
20	18	+	JD Logistics	China		<u> </u>	a		
21	23	1	DSV	Denmark	<u></u>	<u> </u>	a		
22	22	←	Japan Post	Japan	a	<u> </u>	a		
23	-	New	DB	Germany		<u> </u>	<u> </u>		
24	21	+	Norfolk Southern	United States		<u> </u>	a		
25	24	+	Kuehne + Nagel	Switzerland		<u></u>	<u> </u>		



Methodology.

Definitions.



Brand Value

Meta

[Meta]

+ Enterprise Value

The value of the entire enterprise, made up of multiple branded businesses.

Where a company has a purely monobranded architecture, the 'enterprise value' is the same as 'branded business value'.

facebook

[Facebook]

+ Branded Business Value

The value of a single branded business operating under the subject brand.

A brand should be viewed in the context of the business in which it operates. Brand Finance always conducts a branded business valuation as part of any brand valuation. We evaluate the full brand value chain in order to understand the links between marketing investment, brandtracking data, and stakeholder behaviour.

facebook

[Facebook]

+ Brand Contribution

The overall uplift in shareholder value that the business derives from owning the brand rather than operating a generic brand.

The brand values contained in our league tables are those of the potentially transferable brand assets only, making 'brand contribution' a wider concept. An assessment of overall 'brand contribution' to a business provides additional insights to help optimise performance.

facebook

[Facebook]

+ Brand Value

The value of the trade mark and associated marketing IP within the branded business.

Brand Finance helped to craft the internationally recognised standard on Brand Valuation - ISO 10668. It defines brand as a marketing-related intangible asset including, but not limited to, names, terms, signs, symbols, logos, and designs, intended to identify goods, services or entities, creating distinctive images and associations in the minds of stakeholders, thereby generating economic benefits.

Brand Valuation Methodology.

Definition of Brand

Brand is defined as a bundle of trademarks and associated IP which can be used to take advantage of the perceptions of all stakeholders to provide a variety of economic benefits to the entity.

Brand Value

Brand value refers to the present value of earnings specifically related to brand reputation. Organisations own and control these earnings by owning trademark rights.

All brand valuation methodologies are essentially trying to identify this, although the approach and assumptions differ. As a result published brand values can be different.

These differences are similar to the way equity analysts provide business valuations that are different to one another. The only way you find out the "real" value is by looking at what people really pay.

As a result, Brand Finance always incorporates a review of what users of brands actually pay for the use of brands in the form of brand royalty agreements, which are found in more or less every sector in the world.

This is sometimes known as the "Royalty Relief" methodology and is by far the most widely used approach for brand valuations since it is grounded in reality.

It is the basis for a public rankings but we always augment it with a real understanding of people's perceptions and their effects on demand – from our database of market research on over 3000 brands in over 30 markets

Disclaimer

Brand Finance has produced this study with an independent and unbiased analysis. The values derived and opinions produced in this study are based only on publicly available information and certain assumptions that Brand Finance used where such data was deficient or unclear. Brand Finance accepts no responsibility and will not be liable in the event that the publicly available information relied upon is subsequently found to be inaccurate. The opinions and financial analysis expressed in the report are not to be construed as providing investment or business advice. Brand Finance does not intend the report to be relied upon for any reason and excludes all liability to any body, government or organisation



Brand Impact

We review what brands already pay in royalty agreements. This is augmented by an analysis of how brands impact profitability in the sector versus generic brands.

> This results in a range of possible royalties that could be charged in the sector for brands (for example a range of 0% to 2% of revenue)

Brand Strength

We adjust the rate higher or lower for brands by analysing Brand Strength. We analyse brand strength by looking at three core pillars: "Inputs" which are activities supporting the future strength of the brand; "Equity" which are real current perceptions sourced from our market research and



Each brand is assigned a Brand Strength Index (BSI) score out of 100, which feeds into the brand value calculation. Based on the score, each brand is assigned a corresponding Brand Rating up to AAA+ in a format similar to a credit rating.

other data partners; "Output" which are brand-related

performance measures such as market share.



Brand Impact × **Brand Strength**



The BSI score is applied to the royalty range to arrive at a royalty rate. For example, if the royalty range in a sector is 0-5% and a brand has a BSI score of 80 out of 100, then an appropriate royalty rate for the use of this brand in the given sector will be 4%.

Forecast Brand Value Calculation

We determine brand-specific revenues as a proportion of parent company revenues attributable to the brand in question and forecast those revenues by analysing historic revenues, equity analyst forecasts, and economic growth rates.



We then apply the royalty rate to the forecast revenues to derive brand revenues and apply the relevant valuation assumptions to arrive at a discounted, posttax present value which equals the brand value.

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Brand Strength.

Brand Strength

Analytical rigour and transparency are at the heart of our approach to brand measurement at Brand Finance. Therefore, in order to adequately understand the strength of brands we conduct a structured, quantitative review of data that reflect the 'Brand Value Chain' of brand-building activities, leading to brand awareness, perceptions and onwards to brand-influenced customer behaviour.

To manage the 'Brand Value Chain' process effectively we create and use the "Brand Strength Index" (BSI). This index is essentially a modified Balanced Scorecard split between the three core pillars of the 'Brand Value Chain': Brand Inputs, Brand Equity and **Brand Performance.**

Marketing Strength Index Investment Stakeholder **Equity** Brand **Business** Performance

Widely recognised factors deployed by marketers to create brand loyalty and market share.

Perceptions of the brand among different stakeholder groups, with customers being the most important.

Quantitative market and financial measures representing the success of the brand in achieving price and volume premium.



Attribute Selection and Weighting

Although we follow a general structure incorporating the three pillars (Brand Inputs, Brand Equity and Brand Performance), the attributes included are different depending on the sector. A brand strength index for a luxury apparel brand will differ in structure from an index designed for a telecommunications brand. An index for luxury apparel brand may emphasize the exclusiveness, word of mouth recommendation, and price premium, whereas an index for a telecommunications company may emphasis customer service and ARPU as important metrics.

These attributes are weighted according to their perceived importance in driving the following pillar: Brand Investment measures in driving Brand Equity; Brand Equity measures for Brand-Related Business Performance measures; and finally the relevance of Brand-Related Business Performance measures for driving business value.

Data Collection

Brand's ability to influence purchase depends primarily on people's perceptions. Therefore, the majority of the Brand Strength Index is derived from Brand Finance's proprietary Global Brand Equity Research Monitor research, a quantitative study of a sample of over 100,000 people from the general public on their perceptions of over 4,000 brands in over 25 sectors and 37 countries.



However, at Brand Finance we also believe that there are other measures that can be used to fill gaps that survey research may not capture. These include total investment levels - for example in marketing, R&D, innovation expenditure, that can a better guide to future performance than surveys. They also include online measures such as ratings by review sites and social media engagement that can give a more granular understanding of marketing effectiveness. Finally they also include real behaviour - for example net additions, customer churn and market share, to overcome the tendency for surveys to incorporate intended behaviour rather than real.

Over a period of 3 to 4 months each year, we collect all this data across all the brands in our study in order to accurately measure their comparative strength.

Benchmarking and Final Scoring



In order to convert raw data in to scores out of 10 that are comparable between attributes within the scorecard, we then have to benchmark each attribute. We do this by reviewing the distribution of the underlying data and creating a floor and ceiling based on that distribution.

Each brand is assigned a Brand Strength Index (BSI) score out of 100, which feeds into the brand value calculation. Based on the score, each brand is assigned a corresponding rating up to AAA+ in a format similar to a credit rating.

Analysing the three brand strength measures helps inform managers of a brand's potential for future success.

Global Brand Equity Monitor.

Original market research in 38 countries and across 31 sectors with over 150,000 consumers rating over 5,000 brands.

- **Apparel**
- **Automobiles**
- **Luxury Automobiles**
- **Banks**
- **Cosmetics & Personal Care**

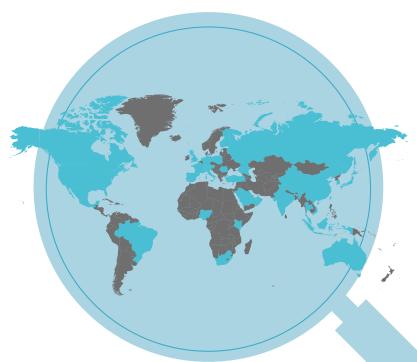
Food

Insurance

- Oil & Gas
- Restaurants
- **Retail & E-Commerce**
- **Telecoms**
- **Utilities**
- **Airlines**
- **Luxury Apparel**
- **Appliances**
- **Beers**
- **Luxury Cosmetics**
- **General Retail**
- **Healthcare Services**
- **Apparel**

Household Products

- **Logistics**
- Media
- **Pharma**
- **Real Estate**
- **Soft Drinks**
- Spirits & Wine
- **Technology**
- **Tyres**



Brand KPIs and Diagnostics

1. Brand Funnel



Awareness Have heard of your brand

Familiarity

Know something about your brand

Consideration

Would consider buying/using your brand

- 2. Brand Usage
- 3. Quality
- 4. Reputation
- 5. Loyalty
- 6. Closeness
- 7. Recommendation (NPS)
- 8. Word of Mouth
- 9. Brand Imagery
- 10. Advertising Awareness
- 11. Brand Momentum

Highlights from the Global Brand Equity Monitor.

Brand Finance's proprietary market research provides a robust assessment of brand health on key equity measures, allowing comparison both within and across product and service categories. Benchmarking against brands outside your sector is especially helpful in assessing the real strength of brand - not just the 'best of a bad bunch' in a category where brands are generally weaker.

What makes a brand great?

Amazon is undoubtedly one of the world's strongest brands, one of just a handful achieving the highest AAA+ rating. It has an extremely strong brand funnel, with near-universal familiarity, and consideration, and while its reputation score is not best-in-class, it is stronger than many of its critics might think.

Every strong brand has its own winning formula, and our research highlights Amazon's particular advantages. Top of that list is the outstanding value which shoppers believe Amazon delivers. Amazon ranks on this measure in big markets such as Brazil, USA, UK, and is #1 among retailers in many more. Value has always been a big driver of consumer behaviour, but Amazon also delivers a slick shopping experience ("excellent website/apps"), and this powerful combination is irresistible for many consumers, even those who question Amazon's values and broader corporate reputation.

Does brand purpose deliver?

Argument rages among CMOs and marketing gurus over this issue. The jury is out - our data suggests that being seen to "care about the wider community" does correlate somewhat with higher Consideration levels, and is an asset particularly for local favourites such as Jio (India) or Bunnings (Australia). But brands like McDonald's and Nike (as well as Amazon) are liked and desired despite somewhat moderate reputations on sustainability and values

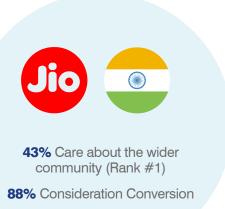
Who's the coolest cat?

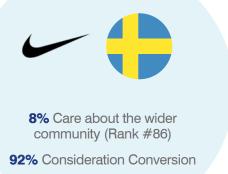
In categories like apparel, tech and automotive, sustainability can make you cool, but it's not the only way. Porsche wins relatively few plaudits for sustainability, but its übercoolness is very apparent.

Selected Rankings for Amazon – All **Non-Luxury Brands**

	Great value for money	Excellent website/apps
(*)	5	5
	1	1
	8	1
	6	1

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Similarly in the apparel category (especially footwear), the correlation between coolness and sustainability is not especially high.

Meanwhile in France, the epitome of chic, the 2nd-highest highest scorer among non-luxury brands is.... **Burger King**.

Get your brand talked-about

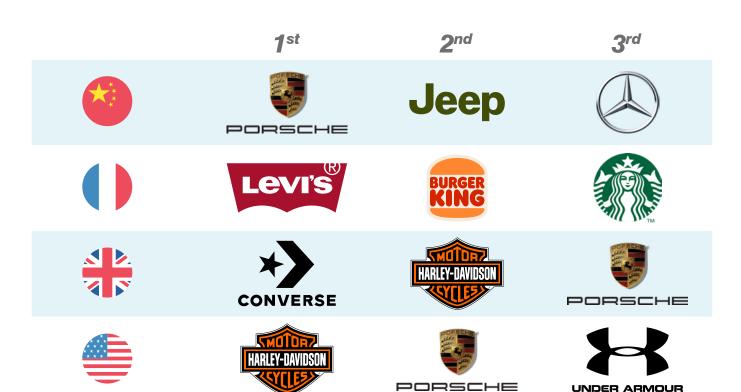
Cool brands get talked about, and word-of-mouth (WOM) is another key asset some brands possess. It has proven impact on brand growth, hence WOM's inclusion in our Brand Strength Index model.

In an absolute sense, big brands get talked about a lot more than small ones – their sheer mass presence and relevance ensures that. But deeper analysis reveals a number of challenger brands who look set to profit from above-expectation WOM levels and positive consumer sentiment. Keep an eye on **Tim Horton's** in Spain, **Peros Garment Factory** (Canada), **SAIC** in, yes, the USA and **iinet** in Singapore.



Top-ranked brands for being "Cool" (Among Category Users)

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Our Services.

Consulting Services.

Make branding decisions using hard data

Brand ResearchWhat gets measured

Brand evaluations are essential for understanding the strength of your brand against your competitors.
Brand Strength is a key indicator of future brand value growth whether identifying the drivers of value or avoiding the areas of weakness, measuring your brand is the only way to manage it effectively.

- + Brand Audits
- + Primary Research
- + Syndicated Studies
- + Brand Scorecards
- + Brand Drivers & Conjoint Analysis
- + Soft Power



- + Are we building our brands' strength effectively?
- + How do I track and develop my brand equity?
- + How strong are my competitors' brands?
- + Are there any holes in my existing brand tracker?
- + What do different stakeholders think of my brand?

Brand Valuation Make your brand's business case

Brand valuations are used for a variety of purposes, including tax, finance, and marketing. Being the interpreter between the language of marketers and finance teams they provide structure for both to work together to maximise returns.

- + Brand Impact Analysis
- + Tax & Transfer Pricing
- + Litigation Support
- + M&A Due Diligence
- + Fair Value Exercises
- + Investor Reporting



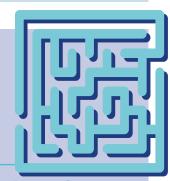
- + How much should I invest in marketing?
- + How much damage does brand misuse cause?
- + Am I tax compliant with the latest transfer pricing?
- + How do I unlock value in a brand acquisition?

Brand Strategy

Make branding decisions with your eyes wide open

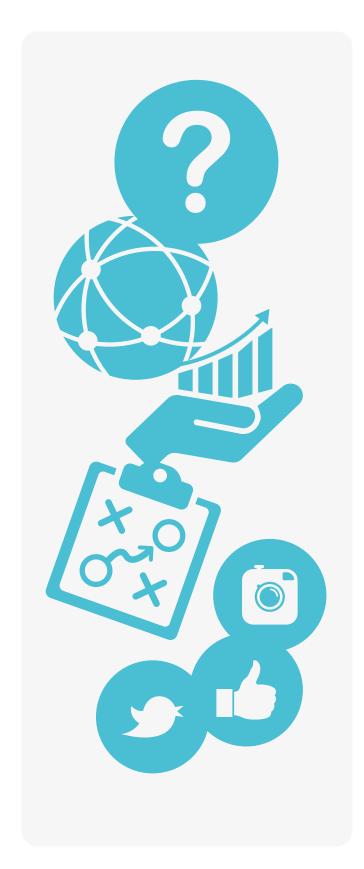
Once you understand the value of your brand, you can use it as tool to understand the business impacts of strategic branding decisions in terms of real financial returns.

- + Brand Positioning
- + Brand Architecture
- + Franchising & Licensing
- + Brand Transition
- + Marketing Mix Modelling
- + Sponsorship Strategy



- +Which brand positioning do customers value most?
- +What are our best brand extension opportunities in other categories and markets?
- +Am I licensing my brand effectively?
- + Have I fully optimised my brand portfolio?
- +Am I carrying dead weight?
- +Should I transfer my brand immediately?
- +Is a Masterbrand strategy the right choice for my business?

Brand Evaluation Services.



How are brands perceived in my category?

Brand Finance tracks brand fame and perceptions across over 38 markets in 31 consumer categories. Clear, insightful signals of brand performance, with data mining options for those who want to dig deeper - all at an accessible price.

What if I need more depth or coverage of a more specialised sector?

Our bespoke brand scorecards help with market planning and can be designed to track multiple brands over time, against competitors, between market segments and against budgets. Our 30-country database of brand KPIs enables us to benchmark performance appropriately.

Do I have the right brand architecture or strategy in place?

Research is conducted in addition to strategic analysis to provide a robust understanding of the current positioning. The effectiveness of alternative architectures is tested through drivers analysis, to determine which option(s) will stimulate the most favourable customer behaviour and financial results.

How can I improve return on marketing investment?

Using sophisticated analytics, we have a proven track record of developing comprehensive brand scorecard and brand investment frameworks to improve return on marketing investment.

What about the social dimension? Does my brand get talked about?

Social interactions have a proven commercial impact on brands. We measure actual brand conversation and advocacy, both real-world word of mouth and online buzz and sentiment, by combining traditional survey measures with best-in-class social listening.

Brand Dialogue®



With strategic planning and creative thinking, we develop communications plans to create dialogue with stakeholders that drives brand value.

Our approach is integrated, employing tailored solutions for our clients across PR and marketing activations, to deliver strategic campaigns, helping us to establish and sustain strong client relationships. We also have a specific focus on geographic branding, including supporting nation brands and brands with a geographical indication (GI).

Brand Dialogue Limited is a member of the Brand Finance Plc Group



Research, Strategy & Measurement

Brand & Communications Strategy

Campaign Planning

Market Research & Insights

Media Analysis



Public Relations & Communications

Media Relations

Press Trips & Events

Strategic Partnerships & Influencer Outreach

> Social Media Management



Marketing & Events

Promotional Events

Conference Management

Native Advertising

Retail Marketing



Content Creation

Bespoke Publications, Blogs & Newsletters

Press Releases

Marketing Collateral Design

Social Media Content



Strategic Communications

Crisis Communications

Brand Positioning & Reputation

Geographic Branding

Corporate Social Responsibility (CSR)





Brand Finance Network.

For further information on our services and valuation experience, please contact your local representative:

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